

ILOQ LOCKING SYSTEM

How to open your door

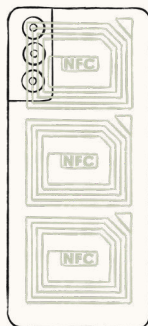
iLOQ is a digital locking system that gives you access to HAVENS LIVING Frankfurt, especially to your apartment, as well as all communal areas.

1 Check the NFC location in your phone

To find the best position for holding your phone against the lock, you need to know the location of your NFC.

IOS

NFC area is at the top



ANDROID AND HUAWEI

In Android phones the NFC area can be at the top, in the middle or at the bottom. Also, make sure NFC is switched on from your phone's settings.

2 Open the door

- Open the iLOQ S50 app.
- Press the lock opening button to activate NFC.
- The Ready to Scan notification is shown.
- Place your phone's NFC antenna area close to the lock's reader knob.
- When the app starts to communicate with the lock, hold the phone still until the app shows the Access Granted screen (this may take up to 5 seconds).
- Open the lock by turning the knob.

- Open the iLOQ S50 app.
- Press the lock opening button to activate NFC.
- The Ready to Scan notification is shown.
- Place your phone's NFC antenna area close to the lock's reader knob.
- When the app starts to communicate with the lock, hold the phone still until the app shows the Access Granted screen (this may take up to 5 seconds).
- Open the lock by turning the knob.



If you need support

S50 app video tutorials



S50 app support



PRO TIP:

If something isn't working, it could be because your phone case is too thick.



HAVENS
LIVING