

PARKING INSTRUCTIONS

Hamburg Altona

Welcome to HAVENS LIVING! We're delighted to provide you with convenient parking options through our partnership with Autopay. Please follow these simple steps to make your parking experience smooth and hassle-free:

- 1 Sign the User Agreement**
Ensure you have a valid countersigned user agreement with HAVENS LIVING. If you don't have one yet, kindly fill out our contact form. Act quickly, as availability is limited. The sooner you reserve your parking license, the better.
- 2 Receive and Register your Autopay Link**
Shortly before your tenancy begins or latest at the the start of your lease, you will be sent an Autopay link via email. Use the link to establish your profile and input your vehicle's license plate number.
- 3 Free ride!**
After completing the registration process, you are ready to park! Simply drive to the parking garage and the digital parking management system will recognize your registered license plate upon entry and exit.

Important Information:

Registration Process:

Even if you sign a user agreement retroactively, you can only use the underground parking garage after receiving the link and successfully registering. Otherwise, fees will be charged. It is best to contact our Hosts immediately if you have any queries.

Access Restrictions:

The entrance is located in Stesemannstraße 217 (next to Wellnest). The parking garage is open to retail customers daily (excluding Sundays) from 7am to 10pm. Outside of these hours, use your HAVENS LIVING transponder to access the garage.

License Plate:

Each user agreement allows registration of only one license plate. If a second license plate is created in your personal profile, the normal short term parking rate must be paid.

Thank you for choosing HAVENS LIVING. Enjoy the convenience of hassle-free parking during your stay with us!